



Experiences

Strengthen Workplace Culture with Personalised Journeys

Build Engagement Throughout the Employee Lifecycle

With the war for talent continuing to rage and engagement levels globally at dangerously low levels, optimising the employee experience has become a key focus area for employers.

However, a one-size-fits-all approach to engagement is not ideal. A more effective approach is to provide consistent yet personalised experiences to every employee. From the first day on the job through to the last – in addition to significant transitions such as promotions, internal moves and the return to work from parental leave – having the ability to create customised experiences can make a critical difference.

ELMO Experiences enables employers to prioritise the ‘moments that matter’ throughout the employee lifecycle using an easy-to-use journey builder. This provides employees with relevant and timely content that keeps them informed and helps them navigate change. The manual workload for HR is also reduced thanks to journey templates, which can be configured to operate based on time- or event-based triggers.

Other modules also available in **ELMO Engage**



HR Core



Survey



Connect



Provide Mobile-First Access

Allow employees to progress with assigned tasks and receive information ‘on-the-go’ with a mobile-friendly employee portal.



Time-Based Notifications

Avoid information overload by breaking up experiences into smaller, easier-to-digest pieces, and spreading these out at designated times.



Empower Managers

Set up templates and workflows for managers, enabling them to proactively help team members navigate through key career transitions.

Key Benefits

Create memorable experiences for each stage of the employee journey, starting from the first day on the job through to the last. Build structured but personalised experiences with personalised tasks and calendar invites, as well as role- and team-specific content, to help employees navigate through significant milestones such as onboarding, promotions, office relocations, return to work from parental leave, and more.

Provide managers with information about each employee’s journey and prompt leaders to engage with their employees. Distribute information organisation-wide with the Broadcast function, and provide a platform for leaders to create universal and consistent messaging about your core values and mission.

Reduce administration by automating processes. Use the ‘drag and drop’ journey builder and save time with event- and time-based triggers to alert managers and employees of the steps to be undertaken.



Experiences

Key Features

- ✓ Personalise key moments during the employee lifecycle, including milestones
- ✓ Built-in journey templates to provide pre-built, consistent experiences and save time
- ✓ 'Drag and drop' journey builder to seamlessly tailor experiences to your needs
- ✓ Team leader prompts
- ✓ Assign content and tasks to employees and managers
- ✓ Engagement indicators
- ✓ Audit trail and reporting
- ✓ Collect feedback using ELMO Survey (if subscribed to ELMO Survey)
- ✓ Unlimited journeys per employee
- ✓ Unlimited activities and content
- ✓ Send and schedule messages organisation-wide using the Broadcast feature

Great alone, better together!

Harness additional benefits from ELMO Connect by adding these complementary modules:



HR Core

Manage employee data and update user profiles from a centralised, secure location Empower employees to update personal information, apply for leave and check leave balances with Employee Self-Service. Provide managers with a complete overview of their team so they can make more informed decisions. Integrate seamlessly with the ELMO suite or connect HR Core to other compatible systems through an API.



Onboarding

Start the employee journey effectively with the ability to tailor each onboarding experience. Provide employees with their own onboarding portal to access information, courses, and more. Configure workflows and digital documents, and use the document upload facility to submit to third parties such as tax authorities.



Survey

Easily collect, analyse and compare data gathered throughout the employee lifecycle. Gain actionable insights into your employees' attitudes and opinions about all aspects of work. Access a range of ready-made survey templates to quickly take the pulse of employees and provide real-time updates and reporting to the wider business.



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